No Hassle Replacement™ limited warranty:

Your huge competitive advantage
When you’re talking to a homeowner about a new heating and cooling system, you have a huge advantage over most competitors—the Heil® No Hassle Replacement™ limited warranty. Make the most of every sales opportunity by making sure you understand this important warranty and how to use it to get the sale. Here are the basics:

How does it work?
The No Hassle Replacement limited warranty offers a one-time new equivalent replacement unit should the compressor, covered outdoor coil or heat exchanger fail due to defect during the No Hassle Replacement period. The No Hassle Replacement limited warranty applies to mainline products and varies in length of limited coverage—up to 10 years to the original purchaser.

What does that mean to your customers?
Simply this: If a covered major component fails during the No Hassle Replacement limited warranty period, the customer has the option to:

1. Replace the unit.
2. Repair the unit.

It’s a powerful selling tool that offers homeowners peace of mind. Use this superior warranty to build value in the products you sell. Mention it on every sales call.

How do you use it to close the sale?

Follow these three steps:

1. Advertise it. Include the No Hassle Replacement limited warranty in all of your ads, on your website, and in every marketing tool you use. Check the “Business Building Tools” section of the Dealer Resource Center at www.GoHeil.com to find ads that mention the warranty and graphics to help you promote it.

2. Mention it. Tell EVERY customer about the No Hassle Replacement limited warranty and explain how it works.

3. Offer it. Always offer at least one product covered by the No Hassle Replacement limited warranty. There are plenty of covered products available. All Heil mainline products include a No Hassle Replacement limited warranty.

Read the warranty certificate for details. Make sure you understand this important warranty before your next sales call. This warranty offers extra coverage in addition to the standard product limited warranty. Restrictions apply. See the most current and complete warranty certificate for further details.
COMPREHENSIVE ONLINE PRODUCT GUIDES!

With these online Product Guides, it’s easy to access detailed information about the complete line of Heil® products via the Internet on your laptop, tablet or smartphone. Plus, if you need a hard copy of the product catalog, you can always download a pdf version and print it yourself.

Access Instructions:
- Click on “Product Information” at the top of the screen.
- Scroll down to “Residential Product Guide” or “Commercial Product Guide” and you’re there.
- Or… Scan this QR code with your smartphone.

These online Product Guides include:

Photos and Specifications for the complete product line, including air conditioners, heat pumps, oil furnaces, small packaged products, fan coils, modular blowers, evaporator coils, ductless splits, gas furnaces, controls and IAQ (indoor air quality) products. Just click on a product category to view all of the models within that category.

Comprehensive Details.
Then, you can click on a specific model to view more comprehensive details, including:
- Product features
- Efficiency ratings
- Capacities
- Warranty information
- Unit performance data
- Accessories
- Certifications

CHECK IT OUT!

See the online Product Guides as soon as you get a chance. These online product databases have an easy-to-use interface with the most up-to-date information on all the Heil residential and commercial products and accessories. Plus, the Guides are simple to access via the Internet and your laptop, tablet or smartphone when you are on the go.

Note: Paper copies of the Condensed Catalogs are still available through the literature order process. Order P/N 401-12-9003-14 for the printed Residential Condensed Catalog and P/N 401-12-2205-14 for the printed Commercial Condensed Catalog.
The database pulls data directly from AHRI but simplifies the user interface and makes it easier to find what you’re looking for. When a given model is no longer in production, the combinations are still retained in the database. If you have New Old Stock—new (unused) equipment that’s been in inventory so long that AHRI has dropped the combination—this new database makes it easy to find.

Best of all, using the database allows you to make the results as broad or as narrow as you wish and makes it easy to drill-down on the specific equipment you’re looking for without wading through every brand in the industry.

**Try it today!**
## AIR CONDITIONERS (ALL R-410A REFRIGERANT)

### QuietComfort® Deluxe 19/17
- Inverter Variable-Speed compressor
- Communicating and self-configuring capabilities
- Up to 19 SEER with ECM indoor section motor
- 2 - 5 tons

### QuietComfort 16
- Communicating and self-configuring capabilities
- 2-stage scroll compressor
- Up to 17 SEER with ECM indoor section motor
- 2 - 5 tons
- Scroll compressor

### QuietComfort 13
- Up to 15.5 SEER depending on indoor combination
- 1½ - 5 tons
- Scroll compressor

### Performance 16
- No Hassle Replacement™ - 10 Yrs.

### Performance 14
- No Hassle Replacement™ - 10 Yrs.

### Performance Series Limited Warranty:** Parts - 10 Yrs.

### HEAT PUMPS (ALL R-410A REFRIGERANT)

### QuietComfort Deluxe 19/16
- Inverter Variable-Speed compressor
- Communicating and self-configuring capabilities
- Up to 19 SEER with ECM indoor section motor
- 2 - 5 tons

### QuietComfort 15
- Communicating and self-configuring capabilities
- 2-stage scroll compressor
- Up to 16 SEER with ECM indoor section motor
- 2 - 5 tons
- Scroll compressor

### Performance 16
- No Hassle Replacement - 10 Yrs.

### Performance 14
- No Hassle Replacement - 5 Yrs.

### Performance Series Limited Warranty:** Parts - 10 Yrs.

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** Maximum Strength Warranties include: **Quiet Comfort** gas and oil furnaces, and **R-Series** heat pumps, coils, and small packaged products carry a ten (10) year limited warranty. Timely registration required for 10 year limited parts warranty and 25 year or lifetime limited warranty periods. Please see warranty certificate for further details, restrictions, and registration instructions. - The limited warranty period is five (5) years for parts and twenty (20) years for heat exchanger to original owner if not registered within thirty (30) days of installation. Original owner must properly register for lifetime coverage. - The No Hassle Replacement™ limited warranty is available on select models. **Quiet Comfort** gas and oil furnaces, and **R-Series** heat pumps, coils, and small packaged products carry a ten (10) year limited warranty. Timely registration required for 10 year limited parts warranty and 25 year or lifetime limited warranty periods. Please see warranty certificate for further details, restrictions, and registration instructions. - The limited warranty period is five (5) years for parts and twenty (20) years for heat exchanger to original owner if not registered within thirty (30) days of installation. Original owner must properly register for lifetime coverage.
## Heat Exchanger Warranty

To the original owner (registration is not required for 10 year or 15 year limited heat exchanger warranties). Please see warranty certificate for further details, restrictions, and registration instructions.

### Maximum Strength Warranties include:

- Heil®

#### HP Series
- Up to 24.5 EER, 4.0 COP (closed loop)
- Up to 30.0 EER, 4.6 COP (open loop)
- Two-stage scroll compressor
- ECM blower
- Vertical upflow, downflow, horizontal
- 2 - 6 tons

#### HB Series
- Up to 21.7 EER, 4.3 COP (closed loop)
- Up to 28.1 EER, 5.2 COP (open loop)
- Scroll compressor (rotary in 018 size)
- Constant torque blower motor
- Vertical upflow, horizontal
- 1½ – 5 tons

#### HS Split Series
- Up to 28.8 EER, 4.6 COP (closed loop)
- Up to 29.1 EER, 5.2 COP (open loop)
- Two-stage scroll compressor
- Use with furnace or fan coil
- 2 - 5 tons

#### HW Water-to-Water Series
- Up to 22.1 EER, 3.2 COP (closed loop)
- Up to 25.7 EER, 3.8 COP (open loop)
- Two-stage scroll compressor
- Radiant / hydronic applications
- 2 - 6 tons

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### Geothermal Heat Pumps

#### QuietComfort Deluxe
- Performance 95
- N9MSE – 2 - 6 tons
- Vertical upflow, horizontal
- Two-stage scroll compressor
- Up to 28.8 EER, 4.6 COP (closed loop)
- 2 - 6 tons

#### QuietComfort Deluxe
- Performance 96
- G9MVE – 40 - 120 MBTU/h
- 2-stage heat
- ECM variable-speed blower motor
- 1-pipe or 2-pipe venting
- 5-stage cooling compatible

#### QuietComfort Deluxe
- G9MAE – 60 - 120 MBTU/h
- Modulating gas valve
- Communicating and self-configuring capabilities
- ECM variable-speed blower motor

#### QuietComfort Deluxe
- G9MXT – 40 - 120 MBTU/h
- High efficiency ECM blower motor

#### QuietComfort Deluxe
- G9MXE – 40 - 120 MBTU/h
- 2-stage heat
- High efficiency ECM blower motor

#### QuietComfort Deluxe
- G9MXL
- 2 - 5 tons
- Vertical upflow, horizontal
- 2-stage scroll compressor

#### QuietComfort Deluxe
- N9MSB
- 2 - 5 tons
- Vertical upflow, horizontal
- Single-stage heat

#### QuietComfort Deluxe
- R9MSB
- 2 - 6 tons
- Radiant / hydronic applications

### 80% Gas Furnaces

#### QuietComfort Deluxe 80
- G9MVL
- Low NOx models available

#### QuietComfort Deluxe 80
- G9MLT
- High efficiency ECM blower motor

#### Performance 80
- N8MS
- 44 - 154 MBTU/h
- Single-stage heat

#### Performance 80
- N9MS
- 44 - 154 MBTU/h
- High efficiency ECM blower motor

#### R-Series
- R9MSL
- 44 - 154 MBTU/h
- High efficiency ECM blower motor

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### Limited Warranties:

- Parts & Labor – 10 years, No Hassle Replacement – 5 years (HP, HS, HW) – 10 Years Parts, 5 Years Labor (HB)
### OIL FURNACES

**MB/MV/MF Modular Blowers**
- Only 24" high - Multi-position
- Fits flush with cased coils
- Direct drive slide-out blower assembly
- MB: 120 volts
- MV: Variable-speed
- MF/MV: 208/240 volts
- Downflow with sub-base accessory
- 5 - 30 kW slip-in heat available

### BLOWERS

#### Modular Blowers
- Limited Warranty:
  - Parts: 5 Yrs.

**MB/MV/MF Modular Blowers**
- Only 24" high - Multi-position
- Fits flush with cased coils
- Direct drive slide-out blower assembly
- MB: 120 volts
- MV: Variable-speed
- MF/MV: 208/240 volts
- Downflow with sub-base accessory
- 5 - 30 kW slip-in heat available

### FAN COILS

#### 4-way Multi-position

**FCM4X**
- Communicating and self-configuring capabilities
- 2 - 5 tons
- TXV
- ECM variable-speed blower motor
  - Limited Warranties:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FVM4X**
- 2 - 5 tons
- TXV
- ECM variable-speed blower motor
  - Limited Warranties:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FMM4X**
- 1½ - 5 tons
- TXV
- High-efficiency ECM blower motor
  - Limited Warranties:**
    - Parts: 10 Yrs.
  - No Hassle Replacement: 1 Yr.

**FEM4X (Piston)**
- 1½ - 5 tons
- ECM variable-speed blower motor
  - Limited Warranties:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**REM4X (TXV)**
- 2, 3, 4 tons (piston)
- 5 tons (TXV)
- High-efficiency ECM blower motor
  - Limited Warranties:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 5 Yrs.

#### Ceiling Fan Coils

**FMA4P**
- 1½ - 3 tons
- Piston
- Free return air – front or bottom
- Straight cool combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FMA4X**
- 1½ - 3 tons
- TXV
- ECM blower motor
- Free return air – front or bottom
- 14 SEER combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FM(C,U)4P**
- 1½ - 3 tons
- Piston
- PSC blower motor
- Ceiling mount
- Cased & uncased available
- Accessory Louver Panel/Filter Rack available
- Accessory Access Panel available
- Straight cool combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FM(C,U)4X**
- 1½ - 2½ tons
- TXV
- ECM blower motor
- Free return air – front or bottom
- 14 SEER combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

#### Apartment Fan Coils

**FMAAP**
- 1½ - 3 tons
- Piston
- Free return air – front or bottom
- Straight cool combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FMAAX**
- 1½ - 3 tons
- TXV
- ECM blower motor
- Free return air – front or bottom
- 14 SEER combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FMC4X**
- 1½ - 3 tons
- TXV
- ECM blower motor
- Ceiling mount
- Cased & uncased available
- Accessory Louver Panel/Filter Rack available
- Accessory Access Panel available
- Straight cool combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

**FMC4PX**
- 1½ - 2½ tons
- TXV
- ECM blower motor
- Free return air – front or bottom
- 14 SEER combinations
  - Limited Warranty:**
    - Parts: 10 Yrs.
    - No Hassle Replacement: 10 Yrs.

#### COILS

**EAM4**
- 1½ - 5 tons
- A-Coil
- Multi-position
- For use with legacy gas furnaces
- Warranty/service applications
  - Limited Warranty:**
    - Parts: 10 Yrs.

**EAD4**
- 1½ - 5 tons
- A-Coil
- Multi-position
  - Limited Warranty:**
    - Parts: 10 Yrs.

**EAA4**
- 1½ - 5 tons
- Uncased A-coil
- Multi-position, upflow or downflow
- Limited Warranty:**
  - Parts: 10 Yrs.

**END4 (1½ - 5 tons)**
- 1½ - 5 tons
- Unicased A-coil
- Multi-position, upflow or downflow
- EN4 fits one size narrower furnace
  - Limited Warranty:**
    - Parts: 10 Yrs.

**ENH4**
- 1½ - 5 tons
- N-Coil
- Horizontal
  - Limited Warranty:**
    - Parts: 10 Yrs.

**EDM4**
- 1½ - 5 tons
- A-Coil
- Multi-position
- For use with legacy gas furnaces
  - Limited Warranty:**
    - Parts: 10 Yrs.
SMALL PACKAGED PRODUCTS (ALL R-410A REFRIGERANT)
— FOOTPRINT ON ALL CONVERTIBLE SMALL PACKAGED PRODUCTS LESS THAN 48” WIDE!

### A High Wall Single Zone System
- Heat Pump with Basepan Heater
- **Limited Warranty:**
  - Parts & compressor: 10 yrs.

### B Multi-Zone System
- Heat Pump with Basepan Heater
- **Limited Warranty:**
  - Parts & compressor: 10 yrs.

### C High Wall Single Zone System
- Cooling Only, Heat Pump with Basepan Heater
- **Limited Warranty:**
  - Parts & compressor: 10 yrs.

### D High Wall Single Zone System
- Heat Pump with Basepan Heater
- **Limited Warranty:**
  - Parts & compressor: 10 yrs.

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**Packaged Gas/Electric – QuietComfort**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PGR5  | - Up to 16 SEER - 81% AFUE  
- 2-stage scroll compressor  
- Stainless steel heat exchanger  
- High-efficiency ECM blower motor  
- Tin-coated copper evaporator coil  
- No Hassle Replacement - 5 Yrs. |

**Limited Warranties:**
- Parts - 10 yrs.
- Heat Exchanger - Lifetime
- No Hassle Replacement - 5 yrs.

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**Packaged Gas/Electric – Performance**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PGD4  | - Up to 14.0 SEER - 81% AFUE  
- Stainless steel heat exchanger  
- High-efficiency ECM blower motor  
- Tin-coated copper evaporator coil  
- Dehumidification mode  
- No Hassle Replacement - 5 yrs. |

**Limited Warranties:**
- Parts - 10 yrs.
- Heat Exchanger - Lifetime
- No Hassle Replacement - 5 yrs.

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**Packaged Dual Fuel – QuietComfort**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PDS4  | - Up to 14.5 SEER - 81% AFUE  
- Dual fuel - gas heat and electric heat pump  
- Scroll compressor  
- Stainless steel heat exchanger  
- High-efficiency ECM blower motor  
- Tin-coated copper evaporator coil  
- Dehumidification mode  
- Optional Low Cabinet Air Leakage model available  
- 2 - 5 ton capacities |

**Limited Warranties:**
- Parts - 10 yrs.
- Heat Exchanger - lifetime
- No Hassle Replacement - 3 yrs.

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**Packaged Dual Fuel – Performance**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PDD4  | - Up to 14.5 SEER - 81% AFUE  
- Dual fuel - gas heat and electric heat pump  
- Scroll compressor  
- Aluminized steel tubular heat exchanger  
- High-efficiency ECM blower motor  
- Dehumidification mode  
- 2 - 5 ton capacities |

**Limited Warranties:**
- Parts - 10 yrs.
- Heat Exchanger - 15 yrs.

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**Packaged Air Conditioners (PA) & Packaged Heat Pumps (PH) – QuietComfort with tin-coat evap coil and hailguard grilles**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PA4   | - Up to 14.5 SEER  
- High-efficiency ECM blower motor  
- Available with tin-coated copper evaporator coil  
- Dehumidification mode  
- Optional Low Cabinet Air Leakage model available  
- No Hassle Replacement - 3 yrs. |

**Limited Warranties:**
- Parts - 10 yrs.
- No Hassle Replacement - with tin-coat coil models - 3 yrs.

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**Performance Packaged AC (PA) & Packaged HP (PH) – Dedicated Horizontal**

<table>
<thead>
<tr>
<th>Model</th>
<th>Features</th>
</tr>
</thead>
</table>
| PAJ4  | - Up to 14.5 SEER  
- High-efficiency ECM blower motor  
- Round ducts (rectangle return on 42 - 60)  
- Available with tin-coated copper evaporator coil  
- All models 2% Air Leakage compliant |

**Limited Warranty:**
- Parts - 10 yrs.

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SEE WWW.GOHEIL.COM FOR THE MOST CURRENT AND COMPLETE WARRANTY CERTIFICATE, TECHNICAL INFORMATION AND FURTHER DETAILS